TEXAS DIVISION OF EMERGENCY MANAGEMENT

Hurricane Preparedness Guidelines

Hurricane Season is June 1-November 30

PREPAREDNESS CHECKLIST:

- * Make an evacuation plan. Find activated evacuation routes at DriveTexas.org or by dialing 1-800-452-9292. Call 211 to find out if you live in an evacuation zone.
- * Sign up for emergency alerts. Make sure your mobile device is enabled to receive Wireless Emergency Alerts
- * Prepare an emergency supply kit. Learn how to build an emergency kit at ready.gov/build-a-kit.
- * Review your home insurance policy.
- * Register with State of Texas Emergency Assistance Registry (STEAR) at stear.tdem.texas.gov/ or by dialing 211 if you live in an evacuation zone and:
 - Have a disability or medical needs and do not have a car or other vehicle to use in an evacuation.
 - Have a disability or medical needs and do not have friends or family to help in an evacuation.

Information collected for STEAR is confidential.

Residential members depended on electric-powered medical equipment, such as those designated as Critical Care or Chronic Condition, in accordance with PUC Section 25.496, are encouraged to have solid back-up plan in the event they lose electricity. It is important to note that these members are not excluded from controlled outages and may lose power during a load shed event. Anyone who depends on electricity for life-sustaining equipment should have a back-up plan in place.

HURRICANE PREPAREDNESS ONLINE RESOURCES

Texas Division of Emergency Management: tdem.texas.gov

Texas Department of State Health Services: texasready.gov

American Red Cross: redcross.org

U.S. Department of Homeland Security: ready.gov

Office of Texas Governor Greg Abbott: gov.texas.gov

DIVISIÓN DE ADMINISTRACIÓN DE EMERGENCIAS DE TEXAS

Directrices para HuracanesLa temporada de huracanes es del 1 de junio al 30 de noviembre

LISTA DE VERIFICACIÓN DE PREPARACIÓN:

Haga un plan de evacuación. Encuentre rutas de evacuación activadas en DriveTexas.org o marcando 1-800-452-9292. Llame 211 para averiguar si usted vive en una zona de evacuación.

* Registrese para recibir alertas de emergencia. Asegúrese de que su dispositivo móvil esté habilitado para recibir Alertas de emergencia inalámbricas (WEAs).

* Prepare un kit de emergencia. Aprenda como construir un kit de emergencia en ready.gov/build-a-kit.

* Revise su póliza de seguro de hogar.

* Regístrese con el Registro de Asistencia de Emergencia del Estado de Texas (STEAR) en stear.tdem.texas.

gov/ o marcando el 211 si vive en una zona de evacuación y:

• Tiene una discapacidad o necesidades médicas y no tiene un auto u otro vehículo para usar en una

• Tiene una discapacidad o necesidades médicas y no tiene amigos o familiares para ayudaren una evacuación.

La información recolectada para STEAR es confidencial.

Se alienta a los miembros residenciales que dependen de equipos medicos electricos, como los designados como Cuidados Criticos o Condición Cronica, de acuerdo con la Seccion 25.496 de la PUC, a tener un plan de respaldo solido encaso de que pierdan electricidad. Es importante tener en cuenta que estos miembros no estan excludios de los cortes controlados y pueden perder energia durante un evento de cobertizo de carge, Cualquier persona que dependa de la electricidad para el equipo de soporte vital debe tener un plan de respaldo en su lugar.

RECURSOS EN LÍNEA PARA LA PREPARACIÓN PARA HURACANES

División de Administración de Emergencias de Texas: tdem.texas.gov Departamento de Servicios de Salud del Estado: texasready.gov

Cruz Roja Americana: redcross.org

Departamento de Seguridad Nacional de los Estados Unidos: ready.gov

Oficina del Gobernador de Texas Greg Abbott: gov.texas.gov





& CONSERVATION EVENT

HOSTED BY



NEC HEADQUARTERS 14353 COOPERATIVE AVE, ROBSTOWN, TX

Applications open October 1st



Eligibility Requirements: Applicants must be a high school senior that is a dependent of a Nueces Electric Cooperative member and must have received services for at least 6 months before the February 2nd deadline.

UNE STH — JUNE 17TH ALL EXPENSE PAID TRIP!

The Government-In-Action Youth Leadership Tour is an annual week-long trip to Washington, D.C. and Austin, TX that is open to high school juniors.

APPLICATION OPENS OCTOBER 1ST!

*applicants must be members of NEC

OVER 15 SCHOLARSHIPS AVAILABLE



or visit nueceselectric.org

or visit nueceselectric.org

#LINEMAN2LINEMAN PROGRAM

We want YOU to nominate your favorite high school lineman!

Each month from August to December, NEC will spotlight a "Lineman of the Month", one with a hardhat and one with a helmet. Your nominee could be featured on our social media pages, Texas Co-op Power December issue, and website.

LINEMAN DESERVE TO BE RECOGNIZED







Load Shed Information

Important Information About Electricity Load Shedding and What It Could Mean to You

The Electric Reliability Council of Texas (ERCOT) manages the flow of electric power to more than 26 million Texas electricity customers. ERCOT is responsible for ensuring that the supply of electricity is sufficient to meet member demand (load) for electricity in most of the state.

When electric supply provided by all available power generation plants, wind farms and other sources becomes insufficient to meet member demand, ERCOT begins emergency operations. During a power emergency when electric supply cannot meet consumer demand for electricity and all other operational tools have been exhausted, the demand for electricity must be reduced to avoid uncontrolled blackouts. As a last resort, ERCOT will instruct electric utilities to implement controlled electricity customers outages to reduce the customer demand for electricity on the ERCOT grid. This is referred to as load shed and will last until the power emergency is resolved by ERCOT.

Typically, before calling for controlled electricity customer outages, ERCOT takes steps to reduce the demand on the electric grid by asking electricity customers to reduce electric usage. All electric utilities and electric cooperatives, including Nueces Electric Cooperative, are obligated to immediately implement load shed procedures when ERCOT instructs.

During member load shed events:

- All members should assume their power could go out without advanced warning. Efforts will be made, as much as possible, to provide advanced notification of pending outages, but circumstances do not always allow that to happen.
- Members designated as Critical Load, in accordance with PUC §25.497, are not guaranteed an uninterrupted supply of electricity. It is the responsibility of the retail member to make necessary arrangements for alternative sources of electric power should a localized outage or load shed event occur.
- Residential members dependent on electric-powered medical equipment, such as those designated as Critical Care or Chronic Condition, in accordance with PUC §25.497, are encouraged to have a solid back-up plan in the event they lose electricity. It is important to note that these members are not excluded from controlled outages and may lose power during a load shed event. Anyone who depends on electricity for life-sustaining equipment should have a back-up plan in place.
- The procedure for a member to apply to be considered a critical care residential member, a critical load industrial member, or critical load according to commission rules, can be found on NEC's website at: https://www.nueceselectric.org/critical-care-re-newal-letter-0
- NEC will prioritize continuity of service for certain members whose service is critical to the community during an emergency or those whose service provides major support to the integrity of the electric system during an emergency. Examples include hospitals, major airports, critical natural gas and water supply systems, and 911.
- Because a load shed event is an emergency order from ERCOT based on a shortfall of electricity being generated NEC will not have the information to be able to notify individual members if they may lose power, when they may lose power or how long the load shed event may last.
- In extreme power emergencies, ERCOT may require electric utilities & co-ops to shed large amounts of load over long periods of time. In these instances, NEC may not have the ability to rotate outages without risking the stability of the entire electric grid. When this happens, some members may be without power for an extended period of time. These outages are critical for ensuring the integrity of the state's electric grid and preventing a system-wide blackout, which could be long-lasting and have a significant impact on all aspects of life.
- Electric utilities & cooperatives are required to continue to comply with ERCOT controlled member outage instructions until ERCOT determines that they are no longer required.
- The Public Utility Commission of Texas website at https://www.puc.texas.gov/consumer/facts/Save.aspx provides examples for members to reduce electricity use at times when involuntary load shedding events may be implemented.

Regardless of the nature of the load shedding event, Nueces Electric Cooperative is committed to ensuring the safe and reliable delivery of electricity to its members 24-hours-per-day, 7-days-per-week. While NEC may not control the issues or conditions that have required ERCOT's order to shed load, we will do everything in our power to restore electricity when we are able to safely do so. In addition, we will work to keep our members informed about the situation through local media outlets, Facebook, https://www.nueceselectric.org/, Texted Outage Notifications and direct communications to you. Members are encouraged to keep their contact information (i.e., mobile numbers, email addresses, etc.) current with NEC.







Nueces Electric Cooperative maintains a residential critical care list that includes consumers who have a member of the household on life-sustaining equipment. For those who rely on life-support equipment at home, a power outage could be a matter of life or death. For those who qualify, when possible, NEC makes an effort to notify individuals on this list of a planned outage or known pending emergency. Designation as a "critical care" consumer DOES NOT guarantee uninterruptible power supply.

SCAN THE QR CODE TO DOWNLOAD THE CRITICAL CARE FORMS. FORMS CAN BE PICKED UP AT ANY NEC OFFICE. TAKE THE FORMS TO YOUR DOCTOR AND THEY CAN FAX THE APPROPRIATE DOCUMENTS TO US.

Take these steps to prepare for power outages:

- Invest in a portable generator that can power vital equipment in the event of an extended outage
- Make arrangements to temporarily move in with friends or family during a power failure if a generator is impractical
- Keep an adequate supply or prescription drugs and medical equipment on hand



NEC PARTNERS WITH GENERAC TO GIVE YOU THE PEACE OF MIND YOU DESERVE

Generac is a manufacturer of whole-home backup generators and has partnered with many electric coop's to offer special pricing to members. This service is available to NEC members on NEC power lines.

A permanently installed Generac home backup generator protects your home automatically, giving you the peace of mind you deserve. It runs on natural gas or liquid propane fuel and sits outside your home, just like a central air conditioning unit. These generators not only provide you with backup power but are also an energy source for utility companies to rely on during peak demand times.



SCAN THE OR CODE
TO FILL OUT AN
INQUIRY FORM OR
CALL 1-800-NEC-WATT
FOR MORE INFORMATION