



Nueces Electric Cooperative

YOUR VOICE MATTERS!

Your feedback is important and helps us provide better electric service. Please take a few minutes to take our survey and let us know how we are doing.



SIGN UP FOR

Paperless Billing through SmartHub for a chance to win a \$20 bill credit



MONITOR USAGE
24/7



VIEW & PAY YOUR BILL

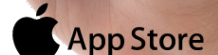
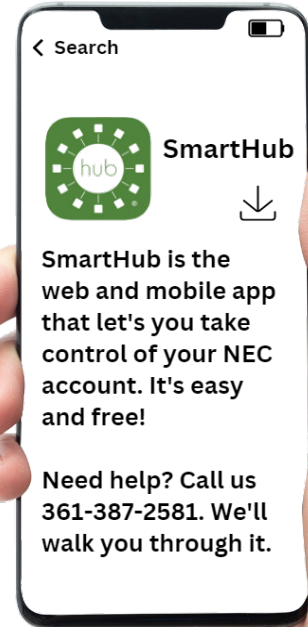


REPORT SERVICE ISSUES



MANAGE YOUR ACCOUNT

NEC will be giving away 5 - \$20 bill credits per month!



HALO-Flight Guardian Membership Plan Increase Effective June 1st, 2023

HALO-Flight's nonprofit air ambulance service provides emergency transportation and critical care services to patients, regardless of their ability to pay. HALO-Flight strives to deliver the best possible service to patients through continual investment in advanced medical equipment, products and procedures, and technological aircraft investments for safety.

To ensure continued lifesaving services to the South Texas community, for the first time since the utility inspired program, a price increase will be implemented June 1, 2023.

Through our continued partnership, you can enjoy the Guardian Membership at a low cost of \$3 per month. This price reflects a 40% discount off the current price of the household plan, which is \$60. Please be assured that HALO-Flight has made every effort to keep this increase at a minimum.

If you have questions or would like to discontinue your service, please contact Shannon Garcia at 361-265-0509 or via email at membership@haloflight.org.

Hurricane Preparedness Guidelines

Hurricane Season is June 1–November 30

PREPAREDNESS CHECKLIST:

- * Make an evacuation plan. Find activated evacuation routes at DriveTexas.org or by dialing 1-800-452-9292. Call 211 to find out if you live in an evacuation zone.
- * Sign up for emergency alerts. Make sure your mobile device is enabled to receive Wireless Emergency Alerts (WEAs).
- * Prepare an emergency supply kit. Learn how to build an emergency kit at ready.gov/build-a-kit.
- * Review your home insurance policy.
- * Register with State of Texas Emergency Assistance Registry (STEAR) at stear.tdem.texas.gov/ or by dialing 211 if you live in an evacuation zone and:
 - Have a disability or medical needs and do not have a car or other vehicle to use in an evacuation.
 - Have a disability or medical needs and do not have friends or family to help in an evacuation.

Information collected for STEAR is confidential.

- Residential members depended on electric-powered medical equipment, such as those designated as Critical Care or Chronic Condition, in accordance with PUC Section 25.496, are encouraged to have solid back-up plan in the event they lose electricity. It is important to note that these members are not excluded from controlled outages and may lose power during a load shed event. Anyone who depends on electricity for life-sustaining equipment should have a back-up plan in place.

HURRICANE PREPAREDNESS ONLINE RESOURCES

Texas Division of Emergency Management: tdem.texas.gov

Texas Department of State Health Services: texasready.gov

American Red Cross: redcross.org

U.S. Department of Homeland Security: ready.gov

Office of Texas Governor Greg Abbott: gov.texas.gov

DIVISIÓN DE ADMINISTRACIÓN DE EMERGENCIAS DE TEXAS

Directrices para Huracanes

La temporada de huracanes es del 1 de junio al 30 de noviembre

LISTA DE VERIFICACIÓN DE PREPARACIÓN:

- * Haga un plan de evacuación. Encuentre rutas de evacuación activadas en DriveTexas.org o marcando 1-800-452-9292. Llame 211 para averiguar si usted vive en una zona de evacuación.
- * Regístrese para recibir alertas de emergencia. Asegúrese de que su dispositivo móvil esté habilitado para recibir Alertas de emergencia inalámbricas (WEAs).
- * Prepare un kit de emergencia. Aprenda como construir un kit de emergencia en ready.gov/build-a-kit.
- * Revise su póliza de seguro de hogar.
- * Regístrese con el Registro de Asistencia de Emergencia del Estado de Texas (STEAR) en stear.tdem.texas.gov/ o marcando el 211 si vive en una zona de evacuación y:
 - Tiene una discapacidad o necesidades médicas y no tiene un auto u otro vehículo para usar en una evacuación.
 - Tiene una discapacidad o necesidades médicas y no tiene amigos o familiares para ayudaren una evacuación.

La información recolectada para STEAR es confidencial.

- Se alienta a los miembros residenciales que dependen de equipos medicos electricos, como los designados como Cuidados Criticos o Condicion Cronica, de acuerdo con la Seccion 25.496 de la PUC, a tener un plan de respaldo solido encaso de que pierdan electricidad. Es importante tener en cuenta que estos miembros no estan excluidos de los cortes controlados y pueden perder energia durante un evento de cobertizo de carga, Cualquier persona que dependa de la electricidad para el equipo de soporte vital debe tener un plan de respaldo en su lugar.

RECURSOS EN LÍNEA PARA LA PREPARACIÓN PARA HURACANES

División de Administración de Emergencias de Texas: tdem.texas.gov

Departamento de Servicios de Salud del Estado: texasready.gov

Cruz Roja Americana: redcross.org

Departamento de Seguridad Nacional de los Estados Unidos: ready.gov

Oficina del Gobernador de Texas Greg Abbott: gov.texas.gov