



REPORTING OUTAGES TO NEC



REPORT BY PHONE
1-800-NEC-WATT
(800-632-9288)



REPORT ONLINE USING
SmartHub

*Please have your name, account number, and other important information ready.

Important safety tips to remember:

- Do not approach downed power lines or poles.
- Do not drive through flood waters. Turn around, don't drown.
- Keep freezers and refrigerators closed.
- Disconnect appliances and electronics to avoid damage from electrical surges.



NEC Has Your Back (Up Generators)

It is part of the co-op's mission to provide the most reliable and innovative electric system to members. In an effort to achieve this mission, Nueces Electric Cooperative is excited to announce our partnership with Generac. Generac is a manufacturer of whole-home backup generators and has partnered with a number of cooperatives across the county to offer special pricing to co-op members. This service is available to NEC members on NEC powerlines.

Are you interested in more information?

Contact NEC at 1-800-NEC-WATT or visit our website at <https://www.nueceselectric.org/generac> to complete a Generac Inquiry Form

The 2023 NEC #LINEMAN2LINEMAN Program is Back!

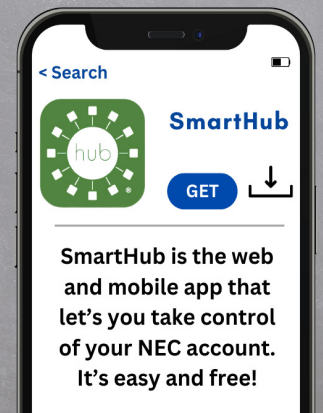
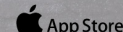
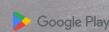
Whether you play high school football or build utility lines, being a lineman takes hard work. NEC wants to show our support of all kinds of linemen on and off the field.

Visit our website at www.nueceselectric.org/lineman2lineman-program to nominate your favorite high school football lineman!

SIGN UP FOR

Paperless Billing through SmartHub for a chance to win a \$20 bill credit!

NEC will be giving away 5 - \$20 bill credits per month.



SmartHub is the web and mobile app that let's you take control of your NEC account. It's easy and free!

BEAT THE PEAK CONSERVATION VS CONSERVATION APPEAL FROM ERCOT



Beat the Peak Conservation is requested conservation during the high demand times of 3:00 pm to 7:00 pm. These alerts are put in place by NEC in order to keep Texas 4CP costs down for our members. It is important for us to note that these types of conservation alerts are NOT due to lack of resources.

Conservation Appeals from ERCOT, ask Texans and Texas businesses to voluntarily conserve electricity to reduce the demand on the earth's natural resources. These alerts are to reduce the demand on natural resources. It's a lot easier if we all conserve during these hours than to have to suffer rotating outages.

Hurricane Preparedness Guidelines

Hurricane Season is June 1–November 30

PREPAREDNESS CHECKLIST:

- * Make an evacuation plan. Find activated evacuation routes at DriveTexas.org or by dialing 1-800-452-9292. Call 211 to find out if you live in an evacuation zone.
- * Sign up for emergency alerts. Make sure your mobile device is enabled to receive Wireless Emergency Alerts (WEAs).
- * Prepare an emergency supply kit. Learn how to build an emergency kit at ready.gov/build-a-kit.
- * Review your home insurance policy.
- * Register with State of Texas Emergency Assistance Registry (STEAR) at stear.tdem.texas.gov/ or by dialing 211 if you live in an evacuation zone and:
 - Have a disability or medical needs and do not have a car or other vehicle to use in an evacuation.
 - Have a disability or medical needs and do not have friends or family to help in an evacuation.

Information collected for STEAR is confidential.

- Residential members depended on electric-powered medical equipment, such as those designated as Critical Care or Chronic Condition, in accordance with PUC Section 25.496, are encouraged to have solid back-up plan in the event they lose electricity. It is important to note that these members are not excluded from controlled outages and may lose power during a load shed event. Anyone who depends on electricity for life-sustaining equipment should have a back-up plan in place.

HURRICANE PREPAREDNESS ONLINE RESOURCES

Texas Division of Emergency Management: tdem.texas.gov

Texas Department of State Health Services: texasready.gov

American Red Cross: redcross.org

U.S. Department of Homeland Security: ready.gov

Office of Texas Governor Greg Abbott: gov.texas.gov

DIVISIÓN DE ADMINISTRACIÓN DE EMERGENCIAS DE TEXAS

Directrices para Huracanes

La temporada de huracanes es del 1 de junio al 30 de noviembre

LISTA DE VERIFICACIÓN DE PREPARACIÓN:

- * Haga un plan de evacuación. Encuentre rutas de evacuación activadas en DriveTexas.org o marcando 1-800-452-9292. Llame 211 para averiguar si usted vive en una zona de evacuación.
- * Regístrese para recibir alertas de emergencia. Asegúrese de que su dispositivo móvil esté habilitado para recibir Alertas de emergencia inalámbricas (WEAs).
- * Prepare un kit de emergencia. Aprenda como construir un kit de emergencia en ready.gov/build-a-kit.
- * Revise su póliza de seguro de hogar.
- * Regístrese con el Registro de Asistencia de Emergencia del Estado de Texas (STEAR) en stear.tdem.texas.gov/ o marcando el 211 si vive en una zona de evacuación y:
 - Tiene una discapacidad o necesidades médicas y no tiene un auto u otro vehículo para usar en una evacuación.
 - Tiene una discapacidad o necesidades médicas y no tiene amigos o familiares para ayudaren una evacuación.

La información recolectada para STEAR es confidencial.

- Se alienta a los miembros residenciales que dependen de equipos medicos electricos, como los designados como Cuidados Criticos o Condicion Cronica, de acuerdo con la Seccion 25.496 de la PUC, a tener un plan de respaldo solido encaso de que pierdan electricidad. Es importante tener en cuenta que estos miembros no estan excluidos de los cortes controlados y pueden perder energia durante un evento de cobertizo de carga, Cualquier persona que dependa de la electricidad para el equipo de soporte vital debe tener un plan de respaldo en su lugar.

RECURSOS EN LÍNEA PARA LA PREPARACIÓN PARA HURACANES

División de Administración de Emergencias de Texas: tdem.texas.gov

Departamento de Servicios de Salud del Estado: texasready.gov

Cruz Roja Americana: redcross.org

Departamento de Seguridad Nacional de los Estados Unidos: ready.gov

Oficina del Gobernador de Texas Greg Abbott: gov.texas.gov