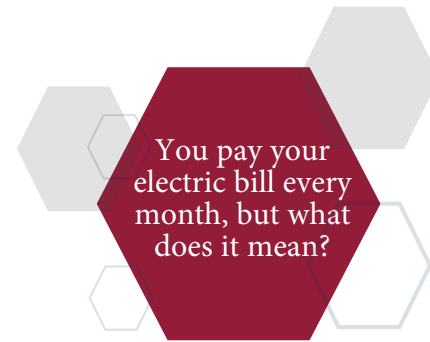


Understanding Your Bill



1. Customer Service Charge

Customer Service charge is a flat, fixed rate designed to cover NEC's costs for poles, wires, transformers and equipment. It also supports fleet, facility, customer service and administrative functions, such as line maintenance, tree clearing, safety equipment, and general administrative responsibilities.

2. Service Delivery Charge

The Service Delivery Charge varies with the amount of energy NEC delivers over the power lines. If you use less electricity, these charges go down, but if you use more, this portion of your bill goes up.

3. Power Provider

NEC Members have the right to choose their retail electric providers, resulting in separate billing charges for the delivery and power of members. Most providers have chosen to bill separately for their power supply services.

4. Current Charges Due


Current amount to be paid based on electric energy (kWh) consumed.

5. Total Amount Due (After Due Date)

An amount that has passed the date of payment deadline. Failure to pay the Past Due Amount may result in disconnection of service.

6. kWh Usage History

This chart on your bill includes your current energy usage history along with your average daily uses for the current and previous month.



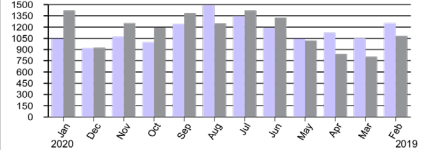
Nueces Electric Cooperative
Your Touchstone Energy® Cooperative
14353 Cooperative Avenue - Robstown, TX 78380

Phone # (361) 387-2581 or 1-800-632-9288
All numbers answered 24 hours a day, 7 days a week for power outages
Office Hours: 8:00 am to 5:00 pm Monday - Friday

672 1 AV 0.386 5 672
Joe Blow C-3 P-6
1234 Texas Lane
South, TX 78000

KWH USAGE HISTORY

■ Curr 1-12 mos ■ Prev 1-12 mos



Current Month: Avg Daily Use: 32 KWH
Previous Month: Avg Daily Use: 31 KWH

Average Temperature Information	
This Month:	63°F
Last Month:	64°F
Same Month Last Year:	60°F

Rate: SMDG2
Usage: 1234512345
ESI ID: 1234512345
Service Addr: 1234 Candy Cane Lane, US **Map Location:** 26 036 044A
Meter: 33636667 **Service Period:** 12/20/2019 to 01/22/2020 **Mult:** 1 **Previous Rdg:** 45997 **Present Rdg:** 47042 **Total KWH:** 1045

Distribution (Wires) Charges

- Customer Charge 32.50
- Wires Only Roundup 0.89
- Service Delivery Charge@0.0593 per KWH 72.39
- Tax 7.09
- PUC Assessment Fee 0.13
- Sub Total 113.00

Power Provider

- Customer Charge 7.50
- Electric Use@0.0596 per KWH 62.31
- PUC Assessment Charge 0.12
- Tax 4.72
- Sub Total 74.65

Account #: 12341234

Your power provider is:
XYZ Energy Company
You may contact your power supplier directly at: 1-855-632-73

Current Charges Due on 02/24/2020 **\$187.65**

You may make a payment by phone by calling 1-855-385-9909

Due date is for CURRENT CHARGES Only


Total Amount Owed \$187.65

Return this portion with your payment.
Make checks payable to NEC
Write your account number on your check.

STATEMENT IS PAYABLE UPON RECEIPT


Meter #	Cycle	Billing Date	Account #
	4	01/30/2020	
	Current Charges due 02/24/2020	Total DUE	Total due after 02/24/2020
	187.65	187.65	195.56


Check box for address change on back.



Scan for Kiosk Payment

NUECES ELECTRIC COOPERATIVE
PO BOX 659821
SAN ANTONIO TX 78265-9121





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What is Kilowatt-Hour (kWh)?

The kilowatt-hour is the basic measurement used to calculate your bill. Any electronic device has a certain amount of electricity it needs to function, also known as its wattage. For example, the average ceiling fan is 50 watts. If you use that ceiling fan for 20 hours in one month, your ceiling fan will have consumed one kilowatt-hour.

January 2023 Wires Bill Insert.indd 1

12/14/2022 3:22:41 PM

APPLICATIONS DUE

JANUARY 13TH @ 5PM

\$1,000
SCHOLARSHIP
TO TEXAS
COLLEGE OR
UNIVERSITY

ALL-EXPENSE
PAID TRIP TO
TEXAS CAPITOL
&
WASHINGTON
D.C.

WINNERS
WILL RECEIVE
\$250 CASH
FOR EXTRA
EXPENSES

AVAILABLE TO
ANY
DEPENDENT
OF AN ACTIVE
MEMBER

2023 YOUTH TOUR

LAST CALL FOR
HIGH SCHOOL JUNIORS



FOR MORE INFORMATION PLEASE CONTACT :
SCHOLARSHIP@NUECESELECTRIC.ORG OR 361-387-2581

2023 SCHOLARSHIP

LAST CALL FOR
HIGH SCHOOL SENIORS



FOR MORE INFORMATION PLEASE CONTACT :
SCHOLARSHIP@NUECESELECTRIC.ORG OR 361-387-2581

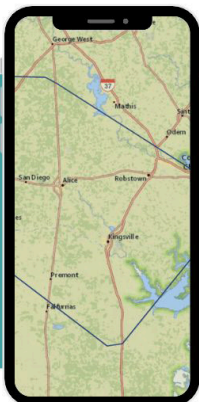
APPLICATIONS DUE

FEBRUARY 3RD @ 5PM

MUST
ATTEND A
TEXAS
UNIVERSITY
OR
COLLEGE

TWO YEAR,
FOUR YEAR, &
LINEMEN
SCHOLARSHIPS

AVAILABLE TO
ANY
DEPENDENT
OF AN ACTIVE
MEMBER.



SEE OUTAGES IN REAL TIME USING THE NEC OUTAGE VIEWER

Visit outage.nueceselectric.org
or
Scan the QR Code to the right!



TO REPORT AN OUTAGE CALL 1-800-NEC-WATT (800-632-9288)