



Nueces Electric Cooperative

Your Touchstone Energy® Cooperative 

Are you a member of the **HALO-FLIGHT GUARDIAN PROGRAM** ?



PHOTO COURTESY OF HALO FLIGHT

HALO-Flight, a nonprofit air ambulance service, has partnered with Nueces Electric Cooperative to provide additional financial assistance to our members who join the HALO-Flight Guardian Membership Program. Most people are unaware that an average air ambulance helicopter transport can exceed \$20,000. Not only is that quite an expense, but the average insurance payout is around 30-50% leaving the patient with the remaining balance. Enrollment in the Guardian Membership plan decreases out of pocket expenses on HALO-Flight patient bills. As an NEC member you can enjoy the cost of Membership at the significantly reduced price of \$1 per month, which will appear on your NEC electric bill. Visit our website for full details. For any questions regarding the Guardian Membership Plan, please contact HALO-Flight Membership Services at: membership@haloflight.org or at 361.265.0509.

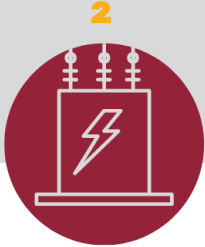
The Steps to Restoring Power

WHEN A MAJOR OUTAGE OCCURS, OUR CREWS RESTORE SERVICE TO THE GREATEST NUMBER OF PEOPLE IN THE SHORTEST TIME POSSIBLE - UNTIL EVERYONE HAS POWER.



1 HIGH-VOLTAGE TRANSMISSION LINES

These lines carry large amounts of electricity. They rarely fail but must be repaired first.



2 DISTRIBUTION STATIONS

Crews inspect substations, which can have several hundreds, or thousands of members.



3 MAIN DISTRIBUTION LINES

Main lines serve essential facilities like hospitals and larger communities



4 INDIVIDUAL HOMES & BUSINESSES

After main line repairs are complete, we repair lines that serve individual homes and businesses.

IF YOU OR SOMEONE IN YOUR HOME DEPENDS ON AN ELECTRICALLY OPERATED HEALTH AID, NEC MAINTAINS A RESIDENTIAL CRITICAL CARE LIST. REGISTRY WITH NEC DOES NOT GUARANTEE AN UNINTERRUPTED SUPPLY OF POWER. NEC MAKES AN EFFORT TO NOTIFY THESE INDIVIDUALS IN ADVANCE OF A PLANNED OUTAGE OR KNOWN PENDING EMERGENCY SITUATION.

FOR MORE INFORMATION PLEASE VISIT : [HTTPS://NUECESELECTRIC.ORG/CONTENT/CRITICAL-CARE-RENEWAL-LETTER](https://nueceselectric.org/content/critical-care-renewal-letter)



As a member of Nueces Electric Cooperative, you know how to make smart energy choices that help you save money. But did you know that when you use electricity can be just as important as how much you use?

Throughout the day, energy use fluctuates based on consumer demand. Typically, most households use larger amounts of electricity in the morning when most people are getting ready for their day, and in the evenings when people return from work, cook dinner, wash clothes and watch television.

These times when people in our community are using more electricity at the same time are called “peak” hours. The cost for NEC to provide power is higher during these times because of the additional demand for electricity. Typically between the hours of 3:00 pm - 7:00pm. By shifting some of your energy use to hours when demand is lower, also known as off-peak hours, you can save money on your energy bills and help keep rates lower for our community.

Here are a few easy ways you can shift energy use to off-peak hours:

- Adjust your thermostat. During summer months, raise the thermostat a few degrees during peak hours.
- Wash full loads of clothes in cold water during off-peak hours.
- Run the dishwasher right before you go to bed, or air-dry dishes by opening the dishwasher instead of using the heated dry cycle.
- Turn off lights and electronics when not in use. (Try to make this a daily habit, whether during peak or off-peak hours.)

There are many ways to save energy and money by making a few minor adjustments to your daily routine. We’re here to help. Contact us if you have questions about your energy bill or for additional energy-saving tips.

LET'S BE SOCIAL

Follow us on Facebook for the latest news on outages, energy efficiency tips and how we're supporting local! We want to stay connected with you!

Nueces Electric Cooperative
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